

# CCTV Report 2024

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**Tower Bridge**

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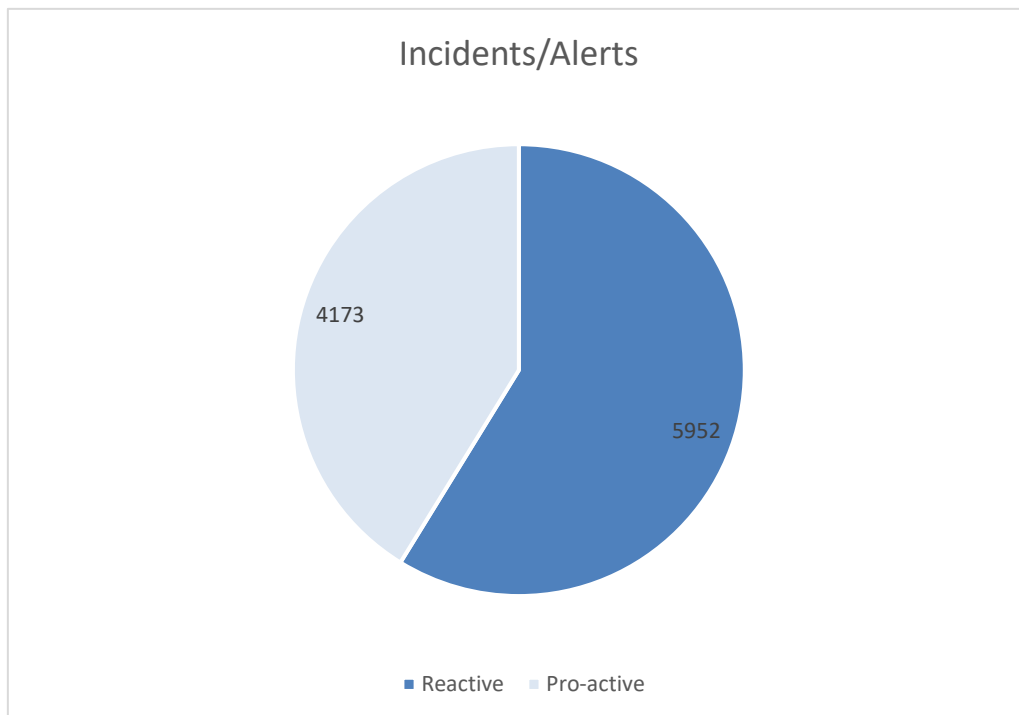
## Introduction

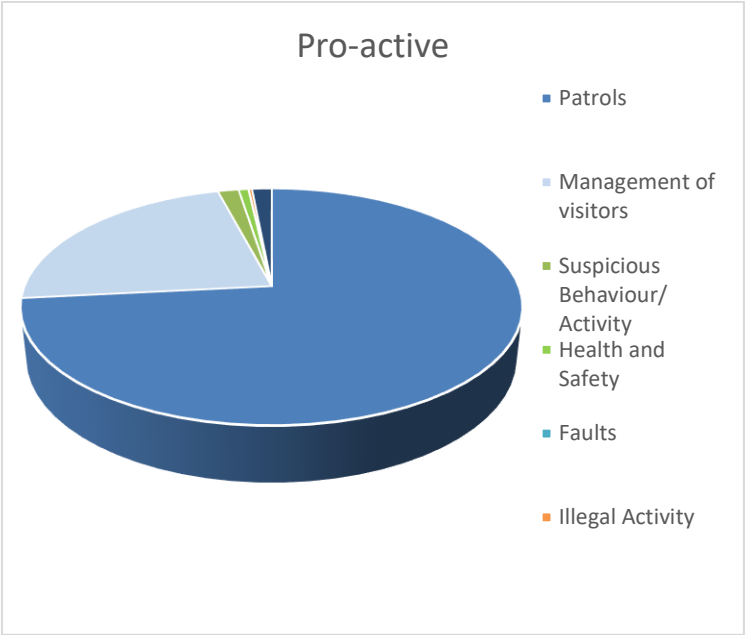
The CCTV report looks at the records held by Tower Bridge from incidents which were recorded between January 01<sup>st</sup> 2023 00:00 to December 31<sup>st</sup> 2023 23:59. It provides a 12-month analysis and assists in evaluating the performance of the CCTV system.

The report will look at both pro-active and reactive monitoring. The system is monitored 24 hours a day by a team of Security / CCTV Officers. The Officers are employed directly by the City of London Corporation for Tower Bridge.

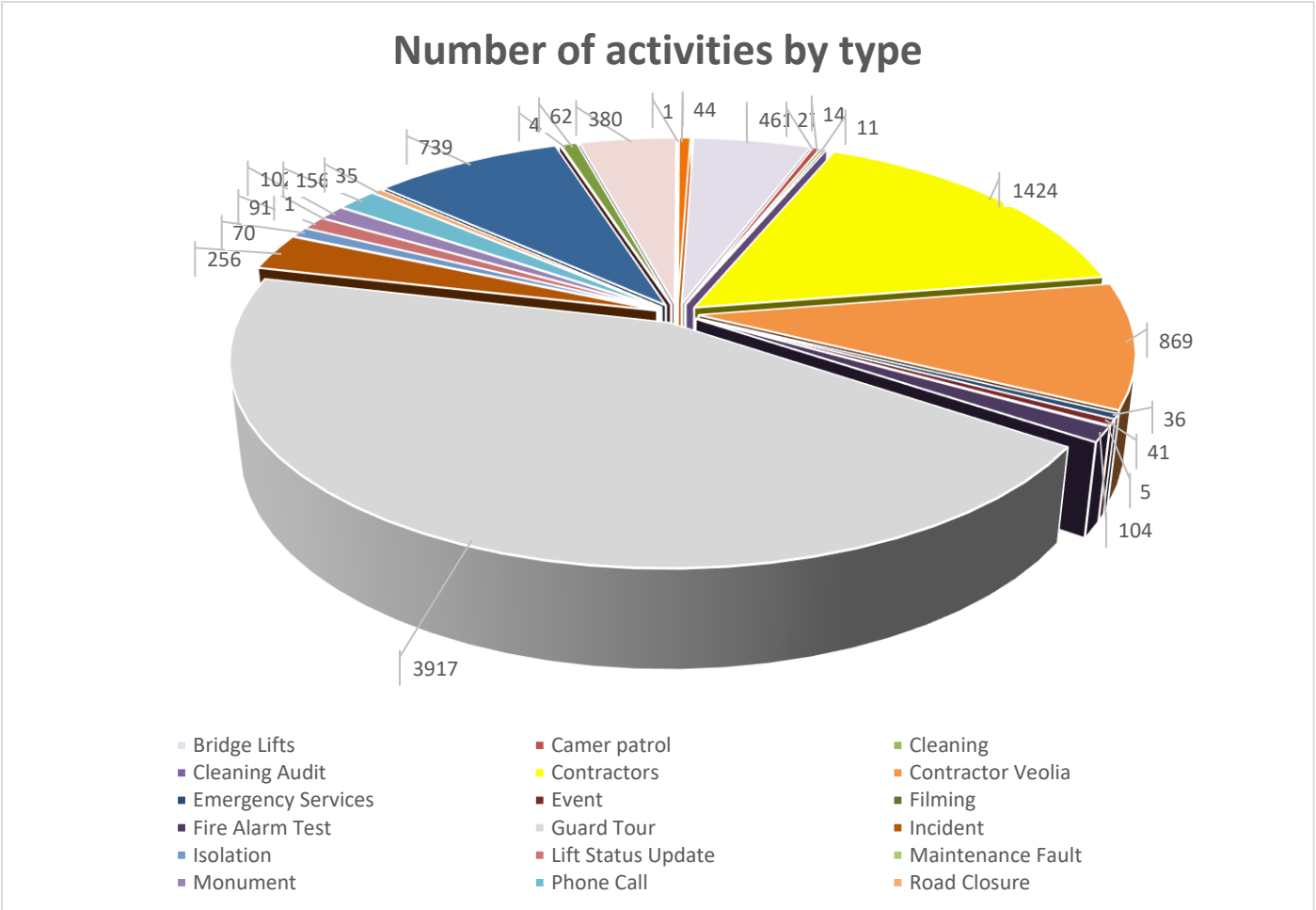
## Incidents and Alerts

There were 5952 system generated alarms that entered the Security control Room, ranging from access, intruder and monitoring alerts (which is 3361 alarms lower than 2022 this is due to optimization of the system). In comparison to system inputted alerts being 256 Total recorded, including Patrols (3917) 4173.

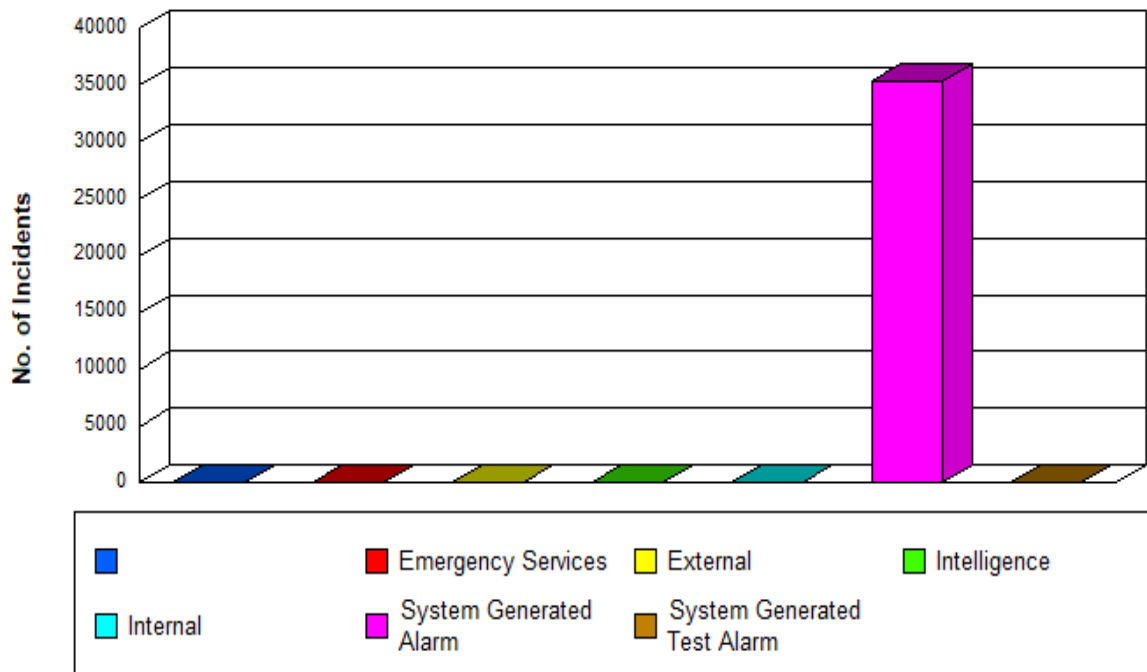




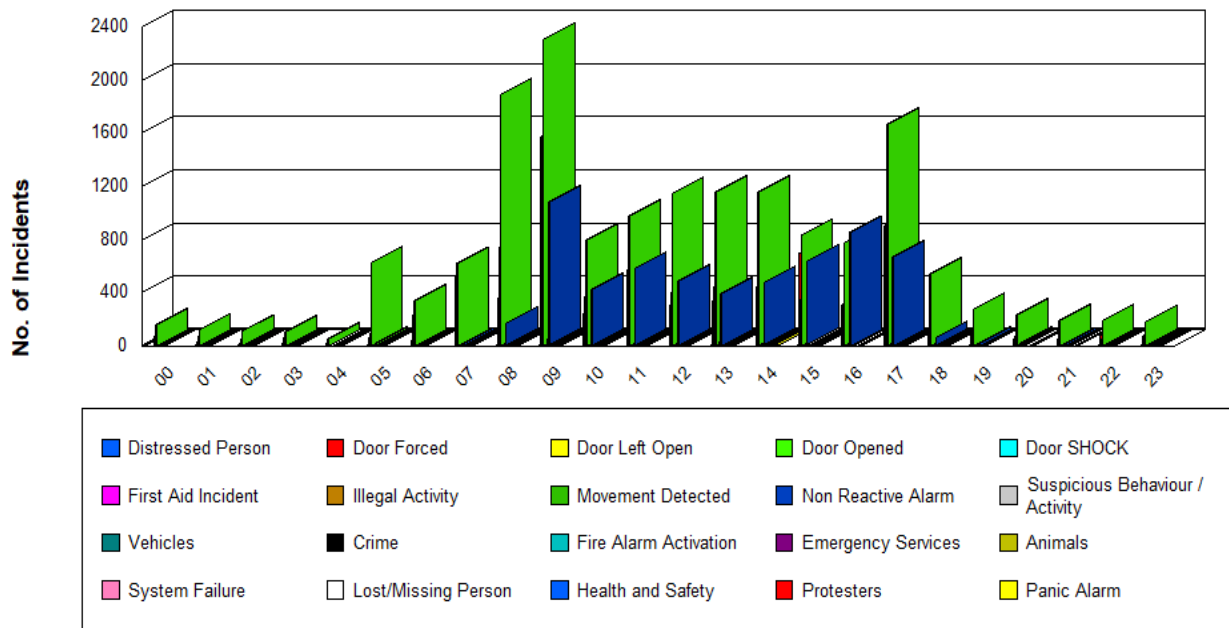
The total pro-active incidents collate to 15.25% of all the works undertaken by the security team (it is worth noting that not all incidents are necessarily crimes).



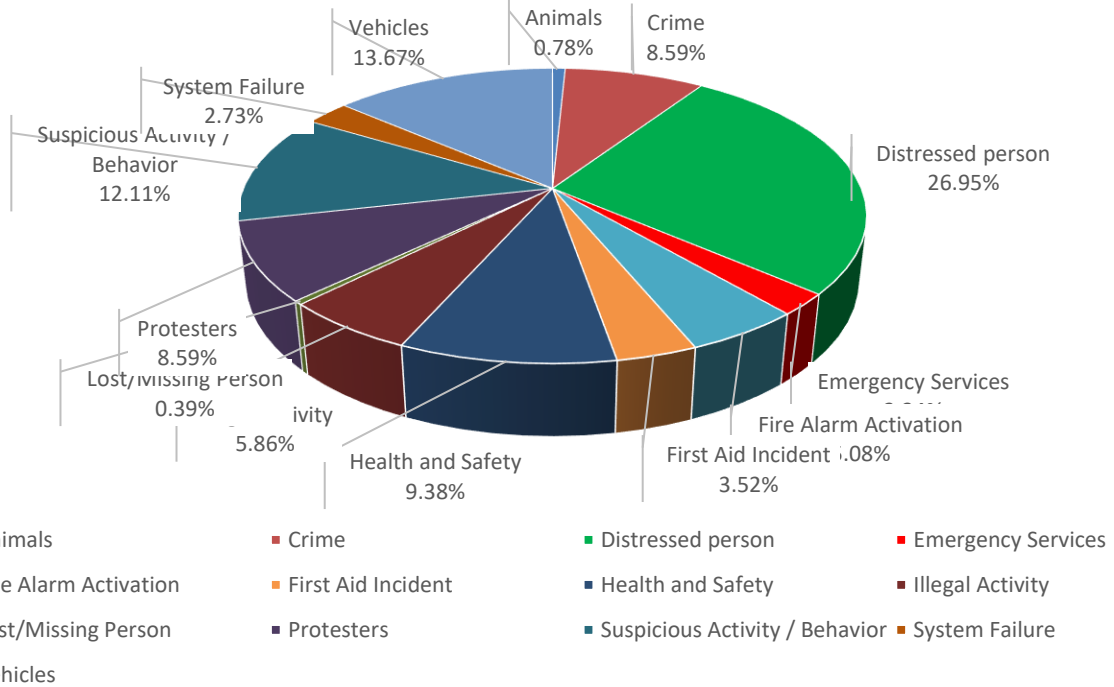
## Incidents by Call Source



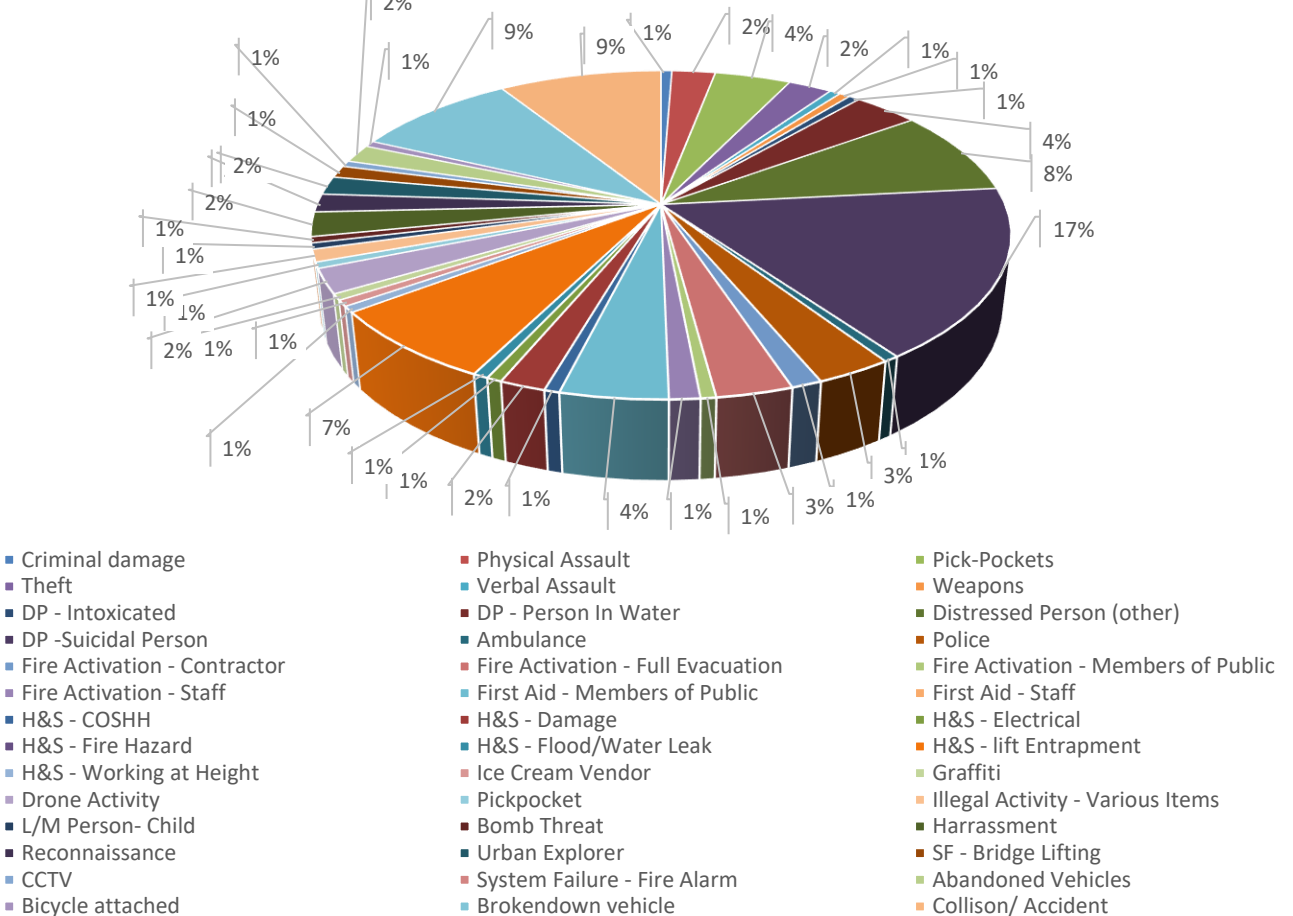
## Incidents By Category and Time of Day



## Incidents by Category



## Incidents by Sub Category



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### **Arrests, Reviews and Discs Seized**

The downloading of CCTV footage for investigation purposes is undertaken by senior security staff, with the CCTV operators having the ability to archive footage. All CCTV requests are directed to the Security Control room where senior staff will review footage and download to disc enabling Police Officers to continue their investigation.

From January 01<sup>st</sup> 2023 00:0 to 31<sup>st</sup> December 2023 23:59 there were 256 reviews of footage of which 19 incidents resulted in the release of CCTV to the City of London, Metropolitan Police Service and legal services (7.4% of reviews lead to Security releasing CCTV footage). With Security staff actively involved with the investigation in all these occasions.

### **Training of Staff and Accreditation**

All Tower Bridge CCTV Operators have an Active SIA CCTV public space surveillance license and have received further training in CCTV legislation.

Tower Bridge Security Department is accredited by the Surveillance Camera Commissioner's office under the Surveillance Camera Commissioners Scheme in CCTV best practice after undertaking auditing from the National Security Inspectorate.

Vladimir Tabakov  
**Security Supervisor**