

# CCTV Report 2024

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**Tower Bridge**

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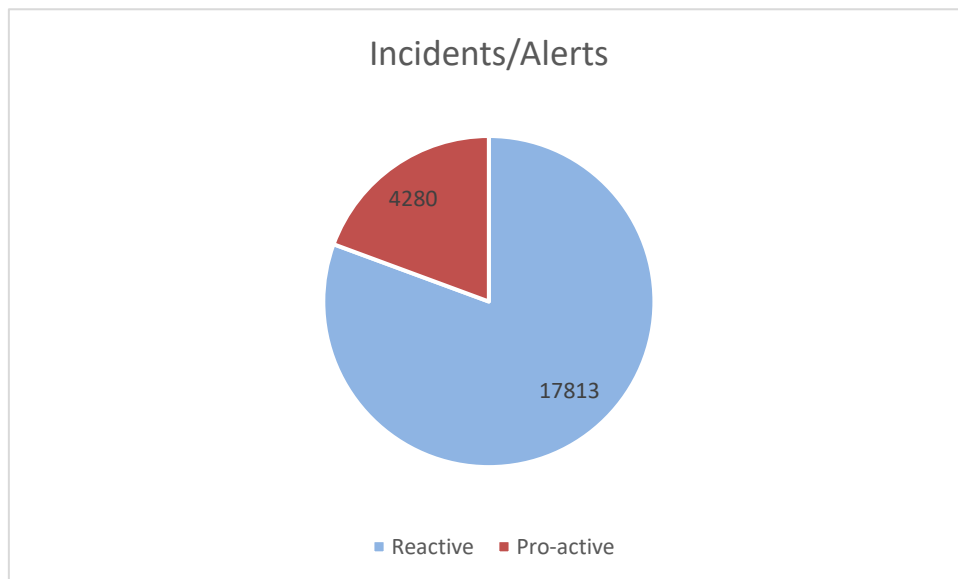
## Introduction

The CCTV report looks at the records held by Tower Bridge from incidents which were recorded between January 01<sup>st</sup> 2024 00:00 to December 31<sup>st</sup> 2024 23:59. It provides a 12-month analysis and assists in evaluating the performance of the CCTV system.

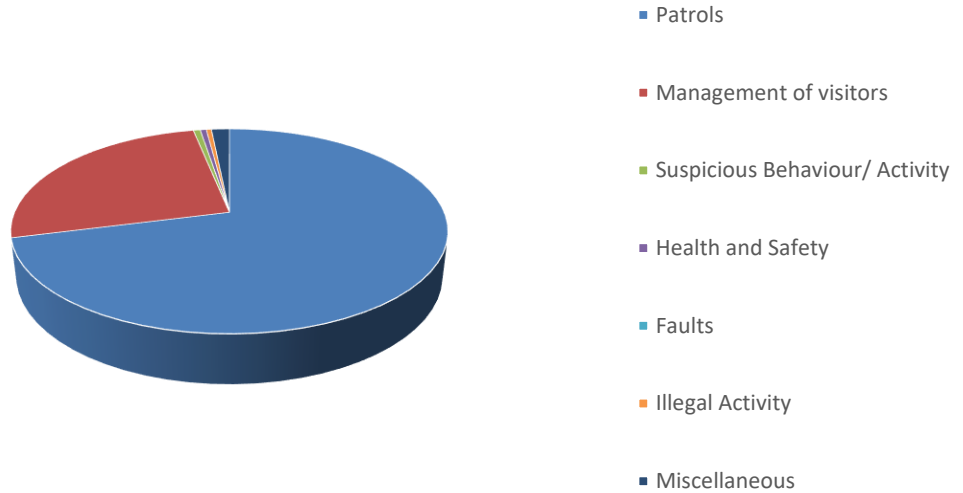
The report will look at both pro-active and reactive monitoring. The system is monitored 24 hours a day by a team of Security / CCTV Officers. The Officers are employed directly by the City of London Corporation for Tower Bridge.

## Incidents and Alerts

There were 17813 system generated alarms that entered the Security control Room, ranging from access, intruder and monitoring alerts (which is 11861 alarms more compared to 2023, this is due to increase of internal movements). In comparison to system inputted alerts being 310 Total recorded, including Patrols (3970) 4280.

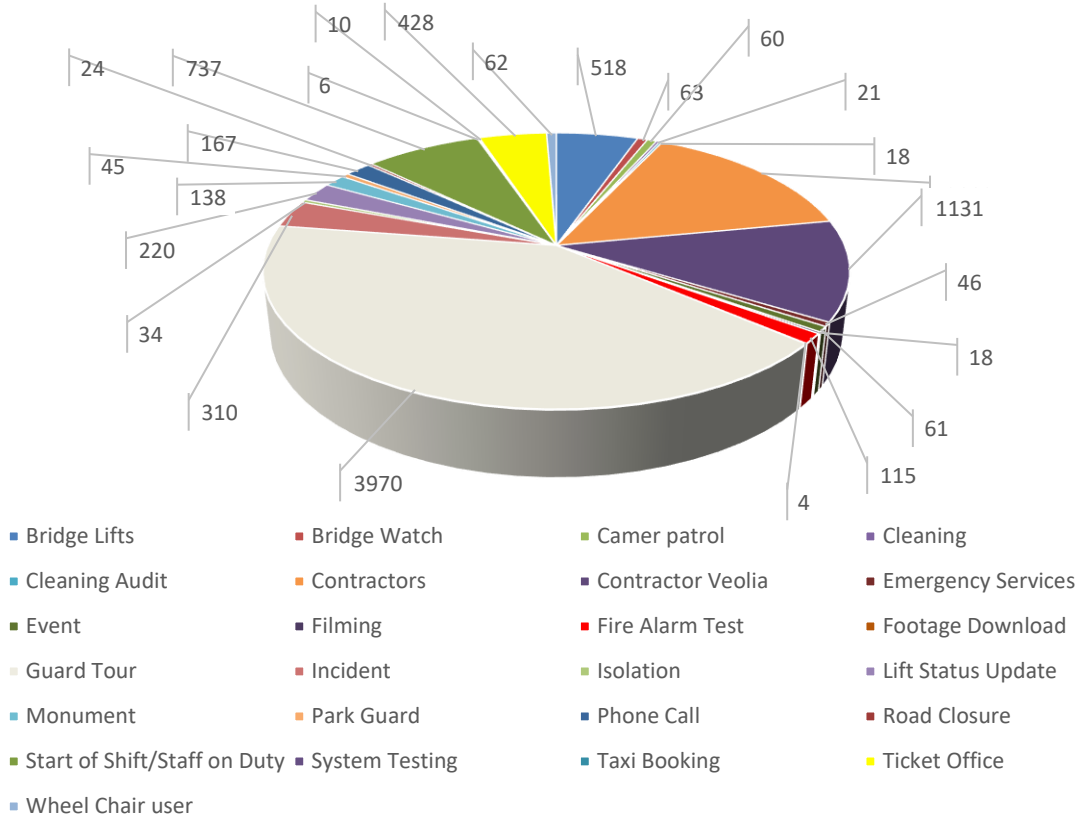


## Pro-active

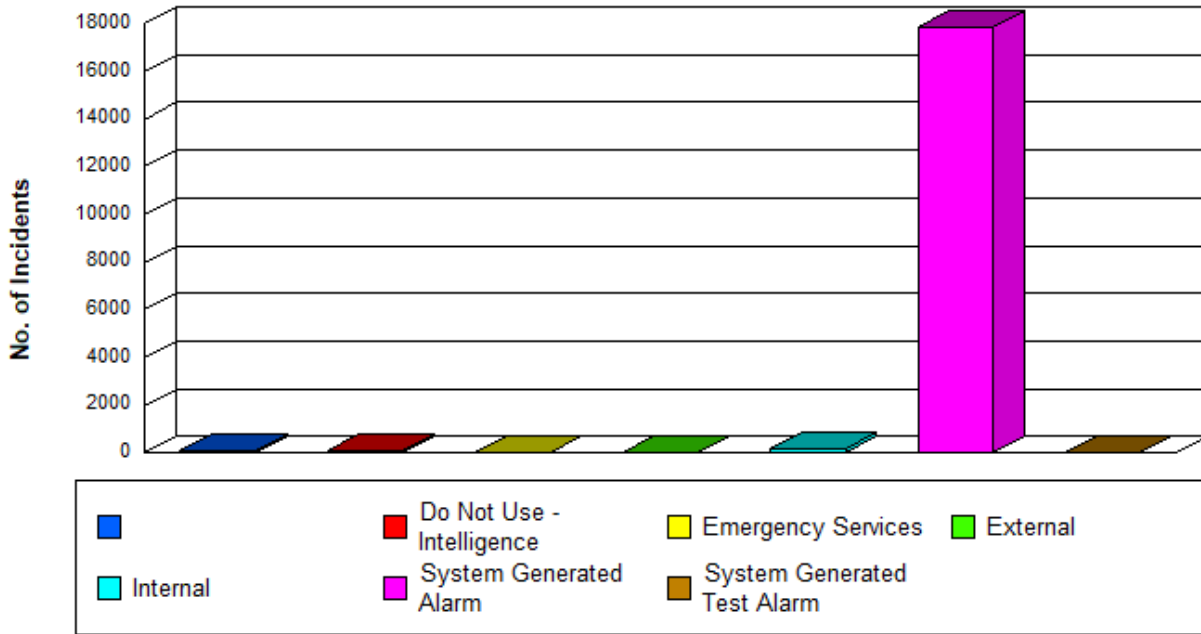


The total pro-active records/incidents collate to 24.03% of all the works undertaken by the security team (it is worth noting that not all incidents are necessarily crimes).

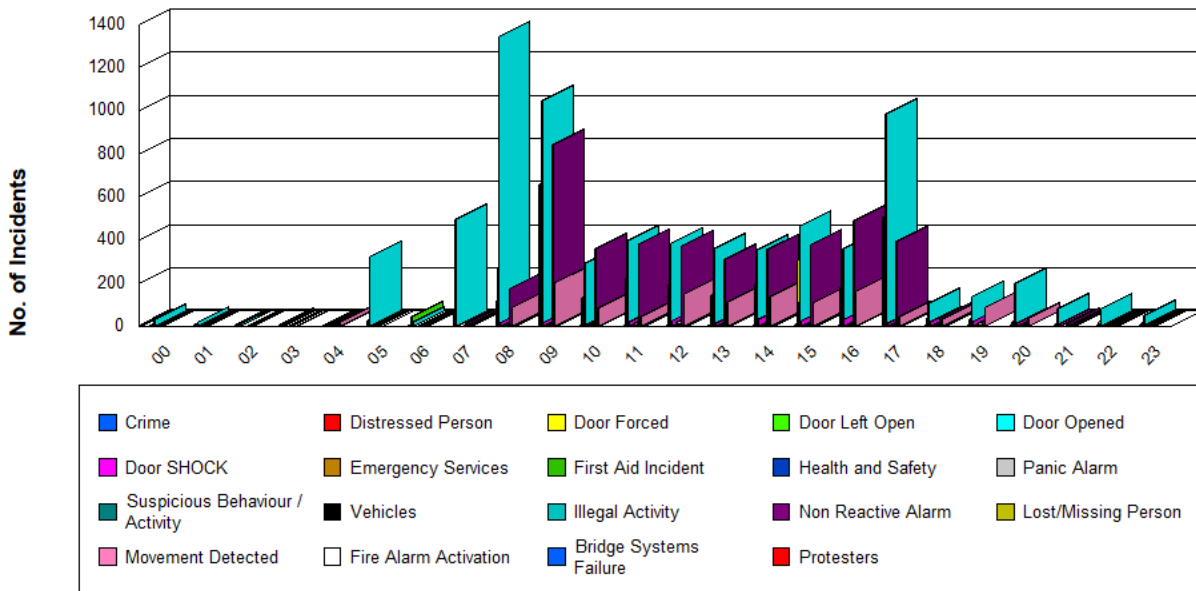
## Number of activities by type

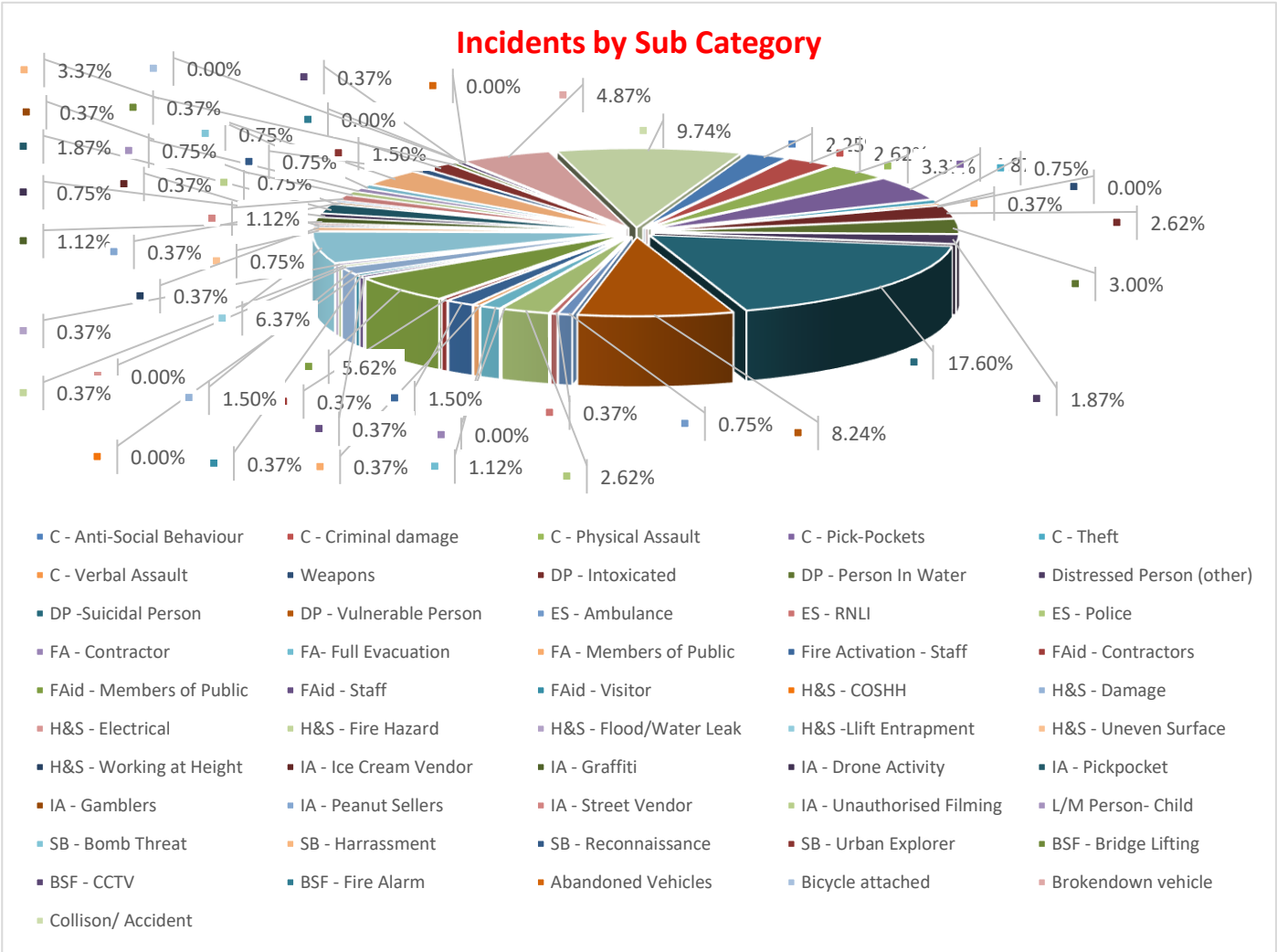
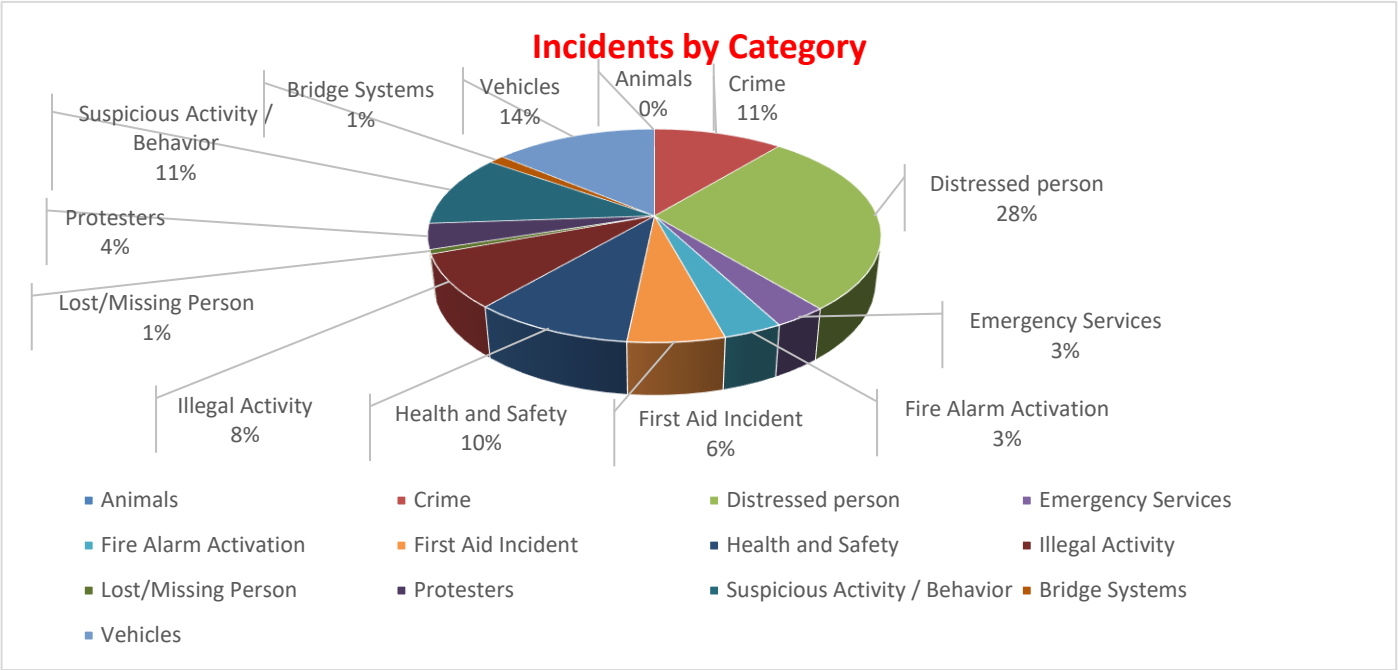


## Incidents by Call Source



## Incidents By Category and Time of Day





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### **Arrests, Reviews and Discs Seized**

The downloading of CCTV footage for investigation purposes is undertaken by senior security staff, with the CCTV operators having the ability to archive footage. All CCTV requests are directed to the Security Control room where senior staff will review footage and download to disc enabling Police Officers to continue their investigation.

From January 01<sup>st</sup> 2023 00:0 to 31<sup>st</sup> December 2023 23:59 there were 310 reviews of footage of which 24 incidents resulted in the release of CCTV to the City of London, Metropolitan Police Service and legal services (7.74% of reviews lead to Security releasing CCTV footage). With Security staff actively involved with the investigation in all these occasions.

### **Training of Staff and Accreditation**

All Tower Bridge CCTV Operators have an Active SIA CCTV public space surveillance license and have received further training in CCTV legislation.

Vladimir Tabakov  
**Security Supervisor**