



Tower Bridge Visual Story

The following is a visual guide through Tower Bridge. This can be used by any visitor who may wish to plan their visit in more detail prior to arrival.



Ticket Office entrance

**This is the entrance to the Ticket Office.
All visitors must queue outside the door but, if
you find this uncomfortable, tell a member of
staff and they can help.**



Tickets

We recommend that you pre-book your tickets online to ensure you get a time slot.

As you enter the Ticket Office, if you have a bag, a member of staff will want to look inside it. Inside, you can validate your ticket from the ticket desk.

You will have to queue.

Access



Next you can get in a big lift to the top of the Bridge.



You can use the stairs if you prefer, there are approx. 200 steps to the top.



Halfway to the top of the Bridge

If you walk up the stairs, you will enter this space with a high ceiling and bright sunlight.

In the cabinet there is a black and white video with no sound.



Getting out of the lift at the top of the Bridge

When you get out of the lift, or at the top of the stairs, you will be in a room in a room that is dimly lit.

On one wall there is a black and white video with sound at a low level.



East Walkway

When you are ready you can go out onto the East Walkway.

This is high up in the Bridge and has big windows on both sides.

Part of the floor is made of glass. If you don't want to stand on it you don't have to, there is a narrow path on either side you can walk on instead.



South Tower

After the East Walkway you will arrive in the South Tower.

This room is quite dark and has another video.

The video has sound which gets louder at the end.

You can enter the West Walkway through here.



West Walkway

The West Walkway mirrors the East Walkway with big windows on both sides.

Part of the floor is made of glass. If you don't want to stand on it you don't have to, there is a narrow path on either side you can walk on instead.

Above the glass is a mirror.



South Tower continued

Once you have seen both walkways, you can take the stairs or lift down the South Tower.

You will enter a brightly lit room with white flooring and walls.

In the centre of this space stands a green lamppost.



Making your way to the Engine Rooms

To exit the Towers, you can take the lift or the stairs from the South Tower down to the road.

Once outside, follow the blue line across the bridge, down the stairs on your left (or down in the lift) and through the arch to the Engine Rooms.



Engine Rooms

The entrance to the Engine Rooms looks like this and you will need to show your ticket again.

As you enter the Engine Rooms, if you have a bag, a member of staff will want to look inside it again.



Inside the Engine Rooms

Inside the Engine Rooms you will see some big machines, some of them may be moving and making a quiet hissing noise. The Engine Rooms are quite dark.

Towards the end there is a video about Tower Bridge with sound at a low level.



Exit and the Gift Shop

The exit is through the Gift Shop and back through the Engine Rooms entrance.

Useful information

Toilets

We have toilets in the South Tower, part the way down the stairs.

Both the North and South Towers have accessible toilets reached by lift.

There are also toilets (including accessible) in the Engine Rooms.



Staff

Tower Bridge staff wear blue uniforms and are easily identifiable.



Fire alarm

If you hear an alarm and announcement to move to the nearest exit, then we may need to leave the building.

Follow the green signs and instructions given by staff.



When to visit

The attraction tends to be quieter in the mornings and outside the peak tourist season of April – October.

Alternatively, please see our website for [information on future Relaxed Openings.](#)

